

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 07th day of August 2018

C.G.No:45/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

C.Prabhakar,
D.No:4/843-3,
Maggala Colony,
Machilipatnam,
Krishna Dist

Complainant

AND

1. AE/Machilipatnam D
2. ADE/Machilipatnam
3. DE/Machilipatnam

Respondents

ORDER

1. Complainant presented a complaint before the Forum for rectification of low voltage problem
2. Respondent No.3 in his submission to the Forum stated that the existing 1- ph 3 wire line was converted into 3- ph 5 wire line in the complainant street and the low voltage problem was solved to the complainant.
3. Complainant expressed his satisfaction over phone when he ^{was} contacted ^{on} ~~was~~ 04.08.2018 at 12.10 PM
4. Since the grievance of the complainant is solved by the Respondents, accordingly the case is disposed off in favour of complainant.

DESPATCHED
DATE
10/8/18

C.G.No:45/2018-19/Vijayawada Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07th August 2018.

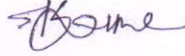
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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